

We appreciate your visit with us. We want to remind you that we are committed to providing superior customer service. Please do not hesitate to [contact us](#) if you have any comments, suggestions or questions.

Please print this page for future reference!

FREIGHT POLICY

<u>LBS.</u>	<u>FREIGHT COST</u>
1-4	13.25
5-9	15.75
10-14	18.25
15-19	22.00
20-24	25.75
25-29	39.75
30-34	34.50
35-39	37.25
40-44	41.00
45-49	44.50
50-54	47.75
55-59	49.75
60-64	51.50
65-69	52.25
70	53.00

ACTUAL SHIPPING WILL BE ADDED TO THE INVOICE AT TIME OF BILLING.

Above freight costs are for Standard Shipping via UPS.

It is our policy to send you your merchandise as soon as possible.

Special UPS prices will be added to the freight if the package is considered oversize 1 or 2.

Special requests for 2nd and 3rd day shipping please call for pricing.

Shipping charges will be applied to each carton needed to ship your order. It is our policy to do all we can to pack your order in a single shipment.

If an item is out-of-stock, it is sent when it becomes available.

SHIPPING ERROR RETURN POLICY

Please inspect all merchandise upon arrival. If we send you an item in error, notify us within 3 days of receiving the package. We will pay for your return shipping and rectify the error immediately. If the shipment is visibly damaged, it should not be accepted by the customer and reported to our customer service department right away. If there was no visible sign but you find the material damaged within the box, save the original packaging material for inspection by the courier. We will work promptly to get the replacement product to you right away.

RETURN POLICY

If for any reason you are not satisfied with your purchase you may return any unused merchandise within 30 days of receipt and receive a full refund of the price of the item. Shipping and handling charges are non-refundable. All return shipping costs are at customer's expense. All refunds are made in the original payment method. For orders purchased by check or money order, a refund check will be made payable to the "Ordered By" name. Visa or MasterCard purchases will be credited to those cards. We recommend using a shipping method that can be tracked and insured for your protection.

Please call or email us if you have any questions regarding these policies.

1-800-452-0318 or customerservice@iaparts.com